



## High-Quality, Patient-Centered Care

At Sutter Health, quality isn't just a measure—it's a mindset. We're building a high-caliber healthcare experience—one that combines the best of trusted, in-person care in more neighborhoods with the convenience and intelligence of cutting-edge digital solutions. Whether in a clinic, hospital or virtually, we deliver personalized, innovative care that's connected, coordinated and built for the way people live today.

Our approach is rooted in what matters most: great care, trusted relationships and thoughtful innovation that improves health for all.

## Recognized for Excellence in Care

We're proud to be recognized among the nation's best for delivering high-quality, safe and patient-centered care.

### Trusted by Patients. Endorsed by Experts.

**U.S. News & World Report** recognized multiple Sutter Health hospitals in its annual Best Hospitals rankings. Six earned a place among the **Best in California**, and 18 campuses received **High Performing** distinctions—the highest possible rating—for excellence in specific procedures and conditions.

**Healthgrades Top Hospital Honors** In 2025, [Healthgrades recognized](#) seven Sutter hospitals among America's Best, with four placing in the top 50 Hospitals in America for overall clinical quality. Three Sutter hospitals were [named among the nation's best](#) for patient experience.

### Raising the Bar for Quality

**Centers for Medicare & Medicaid Services (CMS)** awarded Sutter Health hospitals an average rating of **4 stars out of 5**, exceeding the national average of 3 stars. Fifteen campuses earned either 5 or 4-star ratings in 2024, reflecting strong performance in quality, safety and patient satisfaction.

### A National Leader in Better Health Outcomes

**Premier Inc.** ranked Sutter Health [among the top 3 Large Health Systems](#) in the nation, for quality outcomes, patient experience and operational efficiency—reinforcing Sutter's commitment to excellence across our system.




## Tomorrow's Care, Today

Innovation at Sutter Health is already transforming how care is delivered—enhancing safety, precision and recovery across a range of specialties:


### Leading Stroke & Neurovascular Care

- Sutter's [Telestroke Program](#) enables our team of stroke specialists and staff to remotely deliver 24/7 stroke care.
- [Mobile Stroke Units \(MSUs\)](#) bring care to patients before they reach the hospital. A New England Journal of Medicine study found that 53% of MSU-treated patients fully recovered from stroke in 3 months vs. 43% with standard ambulance care.
- Our [Ray Dolby Brain Health Center](#) expands access to advanced Alzheimer's and memory care therapies, complementing the [Sutter Health Memory Clinic in Sacramento](#).




150+

Neurologists




40+

Neurology Studies




17

Certified Stroke Centers




325+

Heart and Vascular Specialists



5

Cardiac Surgery Centers



800+

Heart Transplants


### One of the Largest Cardiovascular Programs in the Country

- **Advanced imaging tools** like CT scans, cardiac MRIs and other advanced imaging help doctors better detect and treat heart conditions.
- **Repair + Replacement:** [Minimally invasive](#) valve replacements [robotic assisted surgeries](#) help extend life and reduce recovery time.

### Advanced Cancer Care


Sutter offers leading-edge treatments that help target cancer more accurately, with fewer side effects and better outcomes.

- [CAR-T cell therapy](#) and other emerging immunotherapies harness the body's immune system.
- [GammaTile® radiation](#) and robotic-assisted cancer procedures treat tumors with precision.
- [Early screening tools](#) and advanced radiation oncology technologies help detect and treat cancer sooner.




250+

Cancer Specialists



20+

Cancer Centers



150+

Cancer Clinical Trials

## Smarter, More Connected Care

The future of care is both physical and digital—and at Sutter Health, we're delivering it now.

We're making care easier to access and navigate by blending in-person visits with intelligent digital tools. Thoughtful AI powered insights and a strong digital foundation help improve diagnoses, streamline workflows and support faster, more informed decisions.

### Making Care More Personal with Augmented Intelligence (AI)

[AI tools like Abridge](#) help clinicians spend less time on documentation—freeing them to focus more on what matters most: caring for patients.

**78%** report improved job satisfaction, supporting clinician well-being and better work-life balance.

**Nearly 60%** of clinicians report an improvement in the quality of their clinical notes, which are now also included in patients' after-visit summaries.

"Now when the patient leaves, they have a detailed treatment plan in words that they can understand."

— Dr. Joel Crawford, Sutter Health



### New Ways to Outsmart Chronic Conditions

[Sutter Sync](#) helps patients manage chronic conditions from home with remote monitoring, proactive support and personalized care. This digital-first program makes it easier to stay on track with health goals—anytime, anywhere.

### Faster, Smarter Decisions at the Point of Care

Sutter's [strategic collaboration with Aidoc](#) — brings AI-powered clinical insights into emergency and specialty care—flagging urgent findings earlier, supporting radiology and emergency care workflows and advancing a broader effort to responsibly scale **clinically integrated AI** across our system.

## Why It Matters

Every investment we make—whether it advances clinical excellence, digital capabilities or operational efficiency—is about making care better, easier and more connected.

**Better outcomes:** Faster diagnoses, fewer complications, and stronger healing.

• [iCAD ProFound AI software](#) increases early breast cancer detection from **4.8 to more than 6.0 per 1,000 screenings**.

• [AI-assisted colonoscopies](#) enhance the detection of pre-cancerous growths.

**Speedy recovery:** Shorter hospital stays, lower readmissions.

• [Da Vinci 5 robotic systems](#) are now in **10 Sutter facilities** — enabling precise surgeries with less pain and faster healing.

• A study of Sutter's [Virtual Pharmacy Program](#) showed that the intervention group had **60% fewer cardiac-related hospitalizations** compared to the control group.

### Higher Satisfaction

Patients report more connected, coordinated experiences.

• Sutter earned [top honors in Reputation.com's 800 & 900 Awards lists](#).

• **1,013 clinicians** and **33 care centers** scored 800+

• **30 clinicians** achieved elite 900+ scores—earned by < 1% of service providers across all industries

**It's a clear sign: patients are seeing the difference. We're not just raising the bar—we're redefining what care can feel like.**



in high-performing providers and care centers year-over-year

## One System. One Mission. ONE Sutter Standard of Excellence.

At Sutter Health, we're proud to serve more than 3.5 million people across California. And we're building a comprehensive, integrated care system that meets their needs—whether it starts at home, in a clinic or on a screen.

By integrating people, process and technology with our patients at the center, we're creating a care experience that is coordinated, compassionate and connected—now and into the future.

### Want to learn more?

Go beyond the highlights to see how we're reimagining care—for today and tomorrow.

Visit [sutterhealth.org](https://sutterhealth.org)